

Internet and TV Service Henley Village



Receive High-Speed Internet and TV Service to support your evolving work, learn, and play at home lifestyle.

High-Speed Internet and TV come included in every home. So, say goodbye to a monthly Internet/TV bill because the charge for these services is included in your HOA assessment.

MONTHLY SAVINGS		
Spectrum Service included in HOA Assessment	Approx. Monthly Savings vs. Spectrum Advertised Rate	Approx. Discount off Spectrum Advertised Rate
1 Gigabit + ~175 TV ch Internet	\$106	70%

* Approximate monthly savings is the difference between Spectrum monthly bulk service price per home to the HOA vs. Spectrum advertised retail monthly rate.

* Approximate discount is percentage difference between Spectrum monthly bulk service price per home to the HOA vs. Spectrum advertised retail rate.

* Spectrum advertised retail rate, the approx. monthly savings and discount are based on Spectrum published rates on Spectrum.com as of 2-1-26 and are subject to change.

* Spectrum service & equipment package included in HOA service package may not be exactly the same as comparable Spectrum service & equipment package advertised on Spectrum.com.

Internet and TV Service

Henley Village



FAQs

Q: What are the Benefits?

- A: Every home includes High-Speed Internet and TV Service
- A: High-Speed Internet is core to supporting our evolving work, learn, and play at home lifestyle
- A: Goodbye monthly Internet/TV bill because the charge for Internet/TV service is included in your HOA assessment

Q: What Services and Equipment are included in the HOA assessment?

- A: Spectrum High-Speed Internet and Spectrum TV
- A: (1) modem, (1) wireless router, (3) TV boxes
- A: Call 833-697-7328 for a list of included TV channels

Q: When do I set up my Internet and TV service?

- A: Call Spectrum at 833-697-7328 (10) days prior to your desired installation date to schedule a no-charge installation

Q: Can I add services with Spectrum?

- A: Yes, you can order additional services and or equipment directly from Spectrum like additional TV boxes, more TV channels, premium TV channels (HBO and STARZ) and telephone service

Q: How does billing work?

- A: If you only activate the included internet and TV service, you will receive a \$0 rated bill from Spectrum because the charge for these services is included in your HOA assessment
- A: If you order additional services or equipment, Spectrum will bill you monthly for these upgrades

Q: Can I use another provider for my Internet services?

- A: Yes. You may choose to use another provider of your choice. However, doing so will not reduce the amount of your HOA assessment

Q: Who do I contact if I have a problem with my service?

- A: Call Spectrum at 833-697-7328

* You are responsible to return equipment directly to Spectrum or reimburse Spectrum for lost or damaged equipment.

* Please ONLY order Spectrum service via the above Spectrum number. Other Spectrum websites or phone numbers will not recognize your address for \$0 rate billing.



Henley Village is a Pulte Homes® community.

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