

Internet and TV Service Carpenter Falls



Receive High-Speed Internet and TV service to support your evolving work, learn, and play at home lifestyle.

High-Speed Internet and TV come included in every home. So, say goodbye to a monthly Internet/TV bill because the charge for these services is included in your HOA assessment.

MONTHLY SAVINGS		
Spectrum Service & Equipment included in HOA Assessment	Approx. Monthly Savings vs. Spectrum Advertised Rate	Approx. Discount off Spectrum Advertised Rate
1 Gigabit + ~175 TV ch Internet w/wireless router w/(3) TV boxes	\$105	70%

* Approximate monthly savings is the difference between Spectrum monthly bulk service price per home to the HOA (\$40) vs. Spectrum advertised retail monthly rate.

* Approximate discount is percentage difference between Spectrum monthly bulk service price per home to the HOA vs. Spectrum advertised retail rate.

* Spectrum advertised retail rate, the approx. monthly savings and discount are based on Spectrum published rates on Spectrum.com as of 7/8/25 and are subject to change.

* Spectrum service & equipment package included in HOA service package may not be exactly the same as comparable Spectrum service & equipment package advertised on Spectrum.com.

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FAQs

Q: What are the Benefits?

- A: Every home includes High-Speed Internet and TV service
- A: High-Speed Internet is core to supporting our evolving work, learn, and play at home lifestyle
- A: Goodbye monthly Internet bill because the charge for bulk service is included in your HOA assessment

Q: What Services and Equipment are included in the HOA assessment?

- A: Spectrum High-Speed Internet and Spectrum TV
- A: (1) modem, (1) wireless router, (3) TV boxes
- A: Call 833-697-7328 for a list of included TV channels

Q: When do I set up my Internet and TV service?

- A: Call Spectrum at 833-697-7328 (10) days prior to your desired installation date to schedule a no-charge installation

Q: Can I add services with Spectrum?

- A: Yes, you can order additional services and or equipment directly from Spectrum like TV boxes, more TV channels and telephone service

Q: How does billing work?

- A: If you only activate the included Internet and TV Service you will receive a \$0 rated bill from Spectrum because the charge for these services is included in your HOA assessment
- A: If you order additional services or equipment, Spectrum will bill you monthly for these upgrades

Q: Can I use another provider for my Internet services?

- A: Yes. You may choose to use another provider of your choice. However, doing so will not reduce the amount of your HOA assessment

Q: Who do I contact if I have a problem with my service?

- A: Call Spectrum at 833-697-7328

* You are responsible to return equipment directly to Spectrum or reimburse Spectrum for lost or damaged equipment.

* Please ONLY order Spectrum service via the above Spectrum number. Other Spectrum websites or phone numbers will not recognize your address for \$0 rate billing.



Carpenter Falls is a Centex® community.

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